



In response to COVID-19 and the orders, guidelines, and recommendations issued by the State of MA and the CDC, Brand New Ballgame has adopted the following additional policies & procedures effective immediately. This is not intended to serve as a comprehensive list of all changes that have been made in operating procedures to ensure the health and safety of staff and customers but rather a list to inform you of those that may affect the way you use our facility as a customer.

Booking:

- All reservations must be made in advance through esoft to limit the exchange of payments inside the facility
 - NO WALK INS
- Individual tunnel rentals will be limited to 30 min of use to ensure ample time for cleaning and disinfecting between users. This will also give everyone access to the facility during the initial few weeks which will have reduced availability to ensure social distancing
- Teams may contact a manager for longer team practice bookings. Additional restrictions may apply depending on size of group and will be explained at that time
- Groups are restricted to no more than 4 people unless cleared by management. Group members must be all from the same household unless all members have a COVID liability waiver already on file.
 - Supervised tunnel use only
 - Unfortunately we are not cleared for adult player use in phase 2 per State guidelines

Check in:

- All guests must check in at the front desk to confirm their reservation. At this time you will be screened by our front desk staff by answering a number of health questions. If you do not pass the health screening you will be asked to leave.
- A COVID Liability waiver must be signed by a parent or legal guardian PRIOR to first use. You may print one out online or our staff will have them at the front desk for you to fill out. If you do not have a waiver you will not be allowed in, no exceptions.
- Please do not arrive more than 5 minutes before your scheduled time as the number of people and time in common areas needs to be limited
 - Everyone who enters the building must wash hands or use hand sanitizer before leaving the front desk area. All participants must wash hands or use hand sanitizer at the end of use or anytime they leave their designated space.
 - Parents are encouraged to check in with players for lessons & clinics at the front desk and then leave the building whenever possible. There are a very limited number of spectator only spots. If spots are occupied you will be required to leave the building per State guidelines. There is a limit of 1 spectator per player per State guidelines.
 - Spectators (those not participating in the reservation) will not be allowed in the tunnel area
- All spectators and players must wear a mask upon entering the building. Participants are allowed to remove masks when entering their tunnels and maintaining social distancing. They must wear masks when social distancing is not possible or when entering any common area. Spectators are to wear masks at all times.

Facility Usage:

- BNB will not be able to provide any helmets, bats, batting gloves, glove, hard balls, etc until further notice.

- We will continue to provide dimple balls only when renting cages with machines. A new bucket will be handed out at each rental.
- Tees are still available for use but must be requested and returned to the front desk so they can be sanitized after each use.
 - Participants must bring their own equipment (helmet, glove, bat, balls etc) and cannot share equipment
 - No shared food or drink

Health:

- Please maintain social distancing whenever and wherever possible. Markings have been placed around the facility to aid in this
 - If you or anyone in your immediate household has any COVID symptoms please do not come in
- If you begin to experience any COVID symptoms while at the facility you must immediately notify management and return home
- To participate or attend, participants, volunteers, coaches and spectators must show no signs or symptoms of COVID-19 for 14 days. Current list of symptoms is available here: <https://www.cdc.gov/coronavirus/2019-ncov/symptomstesting/symptoms.html>
- Participants, organizers, spectators, volunteers and facility employees in high risk categories should not participate or attend organized sport activities. List of high-risk categories available here: <https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/people-at-higherrisk.html>